# **EVALUATION:**

# **1.** Weekly Log Reports (15%, due on the same day of the week determined in discussion with academic supervisor)

Students will complete and submit to their faculty advisor weekly log reports (see attached form) reflecting on their work experiences. The purpose of the log reports is to (1) maintain a real-time record of internship activities throughout the placement, and (2) generate and record real-time reflections about notable experiences and observations.

# 2. Statement of Learning Objectives (10%, due 2 weeks after start of internship, approximately 3 pages)

Students will submit a statement of personal objectives pertaining to technical, interpersonal, and conceptual skills they hope to develop during the internship, and how this will be accomplished (see attached form/guidelines).

(Recommended reference: Chapter 4 in P. Chelladurai (2014). *Managing organizations for sport* and physical activity. A systems perspective (4<sup>th</sup> ed.). Milton Park, Oxfordshire: Taylor & Francis)

# **3.** Student Evaluation of the Internship Experience with Critical Reflection (20%, due at end of internship, approximately 10 pages)

Students will complete an evaluation of their internship at the completion of the internship (see attached evaluation form). A reflective piece focusing on the learning objectives should accompany this final evaluation (see attached guidelines).

# **5.** Mid-term and Final Evaluation by Agency Supervisor (20%, due mid-term and end of internship)

The student s agency supervisor is required to complete an evaluation of the student s role in the organization after eight weeks (mid-term) and at the completion of the internship (see attached evaluation forms).

# 6. Final Internship Report (value 25%, due within one month after completion of internship, approximately 25 pages)

Students will complete a final report that comprises three parts: (1) Background information (student s job description roles and responsibilities in the organization, supervision, communication links); (2) Overview of the organization (mission, vision, values, goals and objectives, organizational chart; description of products and services); and (3) analysis of two different aspects of the organization, management and/or operations in relation to theory covered in different sport management courses (i.e., each aspect must be assessed with material from a different course; aspects should be confirmed with the faculty supervisor). See attached guidelines for details.

# 7. Internship Presentation (10%, due within two months after completion of the internship)

Students will share their internship insights and experience with fellow sport management graduate students and sport management professors at Western (see attached guidelines).

## **ATTACHMENTS:**

- 1. Agency Guidelines
- 2. Internship Agreement
- 3. Weekly Log Report Form
- 4. Internship Learning Outcomes
- 5. Student Evaluation of Internship Experience (evaluation form)
- 6. Student Evaluation of Internship Experience (critical reflection)
- 7. Supervisor Evaluation of Student Intern (mid-term)
- 8. Supervisor Evaluation of Student Intern (final)
- 9. Guidelines for Final Internship Report
- 10. Guidelines for Internship Presentation

## AGENCY GUIDELINES

#### **Program Description**

The course-based Sport Management Masters Program in the School of Kinesiology at Western University requires students to complete a full-time management internship with a sport, recreation or leisure organization for credit. We would be pleased to have your agency involved in this internship program. There can be tremendous benefit from the involvement of a motivated, capable graduate student who is committed to working in your organization.

The educational objective of the program is to enable sport management graduate students to obtain professional experience to complement their course work. Students should learn first-hand about the sport management profession, and develop their understanding of organizational and managerial theory in practice. Students should also have the opportunity to develop professional skills and explore career interests in sport management.

### **Student Requirements**

Each student is required to complete a minimum 480 hours over a 12-16 week period. An internship agreement acknowledging the roles and responsibilities of the student, the host agency supervisor, and the faculty advisor must be signed prior to the start of the internship. A focused experience should be identified and confirmed in conjunction with the agency supervisor and faculty advisor.

### **Agency Requirements**

The agency supervisor is expected to identify and confirm a focused experience for the student, outline the duties of the student, and to provide an appropriate work environment for the student to carry out his/her assignments. The agency supervisor will be asked to complete mid-term and final evaluations of the e in the organization. Financial remuneration in the form of an honorarium to the student is at the discretion of the host organization. The agency supervisor must sign the internship agreement outlining the studen

Please feel free to contact us if you have any questions about the Internship Program. We look forward to working with you.

Sincerely,

Karen Danylchuk, EdD, 519-661-2111 Ext. 88380 <u>karendan@uwo.ca</u> Alison Doherty, PhD, 519-661-2111 Ext. 88362 <u>adoherty@uwo.ca</u> Laura Misener, PhD, 519-661-2111 Ext. 86000 <u>laura.misener@uwo.ca</u> Jim Weese, PhD, 519-661-2111 Ext. 84239 <u>jweese1@uwo.ca</u> Faculty Supervisors, Masters Sport Management Internship School of Kinesiology, Faculty of Health Sciences Western University

### **INTERNSHIP AGREEMENT**

The following is an internship contract for (name, student#)

Internship Job Title:		
(attach a copy of the job description, respon		
Name of the Organization:		
Location of the Organization:		
Agency Supervisor s Name:		
Position:		
Address:		
Phone:		
Fax: E-mail:		
Internship Start Date:	End Date:	
Hours per week:		
(minimum total 480 hours for 12-16 weeks)		
Honorarium, if any:		

We, the undersigned, agree to the above conditions:

Student Intern	Date
Agency Supervisor	Date
Faculty Advisor	Date

### WEEKLY LOG REPORT FORM

Copy or reproduce this form, to be submitted weekly to the faculty advisor via OWL or email.

Name:

Agency:

Week of:

**Description of Activities Performed/Observed:** 

**Reflections/Comments/Questions** (e.g., new experiences, identified strengths/weaknesses, suggestions to improve performance, concerns about the placement):

#### **INTERNSHIP LEARNING OBJECTIVES**

(10%, approx. 3 pages, due 2 weeks after start of internship)

Student s Name:\_\_\_\_\_

Agency:\_\_\_\_\_

A. Technical skills and competencies you hope to develop and improve, and how you will do that (specialized skills/ procedures related to your position and organization, e.g., budgeting, accounting, staffing, computer applications):

B. Interpersonal skills you hope to develop through your internship, and how you will do that (e.g., leadership, communication, cooperation, conflict management):

C. Conceptual skills you hope to develop, and how you will do that (e.g., decision making, planning, organizing):

Recommended Reference:

Chelladurai, P. (2014). *Managing organizations for sport and physical activity. A systems perspective* (4<sup>th</sup> ed.) (Chapter 4). Milton Park, Oxfordshire: Taylor & Francis.

#### STUDENT EVALUATION OF INTERNSHIP EXPERIENCE

Instructions:

- 1. To be completed by the student and returned to the faculty advisor at the end of his/her internship.
- 2. Rate and comment on the strengths and weaknesses of the agency and your agency supervisor in terms of meeting your needs as a student intern. Use the following scale:

1	2	3	4	5	NA
Poor	Less than Adequate	Adequate	More than Adequate	Excellent	Not Applicable

- \_\_\_\_\_1. Agency=s acceptance of you as a functional member of the staff, willingness to integrate you into all appropriate levels of activities, programs and projects.
- \_\_\_\_\_2. Arrangements made to orient you to the agency.
- \_\_\_\_\_ 3. Provision of relevant professional growth experiences in sport management.
- 4. Availability of, and accessibility to, resources to facilitate your internship experience (e.g., computer, workspace, documents, contact with others)
- \_\_\_\_ 5. Qualified, professional staff with demonstrated capability to provide competent supervision.
- \_\_\_\_6. S
- \_\_\_\_\_7. ability to respond to your problems and help you work toward solutions.
- \_\_\_\_\_8. Scheduling of conferences with your supervisor and ongoing evaluation/feedback of your performance.
- 9. Flexibility in arranging your task in light of changing situations within the agency and your increasing professional competencies.
- \_\_\_\_10. Willingness to listen and give feedback to your suggestions/recommendations.
- \_\_\_\_\_11. How would you rate this site for future interns?

Additional comments (use additional page):

### STUDENT EVALUATION OF INTERNSHIP EXPERIENCE (CRITICAL REFLECTION)

(20% - with Student Evaluation document due at end of internship, approx. 10 pages)

The content and form of the evaluation/reflection paper may vary depending on eac internship experience. In general, however, the paper should include the following components:

- 1. A brief overview of your internship placement, your personal goals, and your learning outcomes.
- 2. A description of some aspect of your internship experience that you felt was particularly meaningful for you.
- 3. A reflective analysis of why this aspect of your internship was particularly meaningful for you. This might include an assessment of your knowledge and/or attitudes before starting the placement and how these have changed.
- 4. An overall assessment of what you have learned through this process, and how it relates to your current academic study/course work and future aspirations.

#### Writing a Reflection Paper

#### SUPERVISOR EVALUATION OF STUDENT INTERN (MID-TERM)

Instructions:

1. To be completed by the agency supervisor at the mid-point of the student s internship. The supervisor s evaluation will comprise 20% of the student s final mark.

2. Rate and comment on the strengths and weaknesses of the intern, using the scale below.

3. The supervisor is encouraged to share the mid-term evaluation with the intern to give an opportunity for feedback and discussion.

4. Return completed evaluation to the c supervisor Drs. Karen Danylchuk (<u>karendan@uwo.ca</u>), Alison Doherty (adoherty@uwo.ca), Laura Misener (laura.misener@uwo.ca), or Jim Weese (jweese1@uwo.ca) via email, fax, or hard copy School of Kinesiology, 3M Centre, Western University, London, ON N6A 3K7; Fax 519-661-2008

Intern s Name:				Date:			-			
Agency Supervisor s Name:					Agen	Agency:				
Have the results of this assessment been shared with the intern? Yes					No					
Circle a value for each:	Less	than ac	lequate	A	dequate		More that	an adequate	Exce	ellent
ABILITY TO ORGANIZE	1	2	-	4	5	6	7	8	9	10
AND CARRY OUT TASKS	organiz	Has some difficulty organizing/carrying out assigned tasks.		carry ou	Manages to organize/ carry out most assigned tasks competently.		Very well organized, carries out assigned tasks in professional manner.		Exceptionally well organized. Carries out assigned tasks in exemplary manner.	
Comments:	-						-			
QUALITY OF WORK	1	2	3	4	5	6	7	8	9	10
QUALITI OF WORK	frequer supervi	expectation nt instruction	ns. Needs on and pleted work	Meets e some su	xpectations pervision. ( is compete	Quality		eds expectations. imited super- x is of very	Consistently	y exceeds s. Work is always

Comments:

	Less	than ac	dequate	A	dequate	e	More the	an adequate	Excellent	
ABILITY TO WORK										
WITH OTHERS IN	1	2	3	4	5	6	7	8	9	10
THE ORGANIZATION	Usuall	y ge								

- 3 -

for direction and assistance to<br/>complete assigned tasks.and supervision to complete<br/>assigned tasks.complete assigned tasks.own to complete assigned tasks.for direction and assistance to<br/>complete assigned tasks.and supervision to complete<br/>assigned tasks.complete assigned tasks.own to complete assigned tasks.for direction and assistance to<br/>complete assigned tasks.assigned tasks.Requires limited supervision.Requires little f/1Qq0.000011802 0 792 612 reW\*hBT/F1 7.92 Tfte

# SUPERVISOR EVALUATION OF STUDENT INTERN (FINAL)

Instructions:

1. To be completed by the agency supervisor at the end of the student s internship. The supervisor s evaluation will be worth 20% of the student s final mark.

2. Rate and comment on the strengths and weaknesses of the intern, using the scale below.

3. The supervisor is encouraged to share the final evaluation with the intern in an exit interview, to give an opportunity for feedback and discussion.

## Comments:

ORAL COMMUNICATION	Less than adequate <u>1</u> <u>2</u> <u>3</u> Has difficulty conveying information/ideas to others. Does not seem comfortable.	Adequate <u>4</u> <u>5</u> <u>6</u> Can competently express information/ideas to others. Reasonably comfortable in most situations.	More than adequate 7 8 Very effective conveying information/ideas to others. Comfortable during oral communication.	Exceptional ability to communicate information/ideas effectively. Very comfortable/confident during oral communication.
WRITTEN COMMUNICATION	<u>1</u> <u>2</u> <u>3</u> Below expectations. Has difficulty conveying information/ideas in writing. Numerous errors.	4 5 6 Satisfactorily conveys information/ideas in writing. Usually free of errors.	7 8 Very effective in conveying information/ideas in writing. Errors are rare.	9 10 Exceptional ability to communicate information/ ideas in writing.
DEPENDABILITY AND RESPONSIBILITY Comments:	<u>1</u> <u>2</u> <u>3</u> Sometimes fails to complete work. Requires a lot of supervision to produce.	4 5 6 Can be counted on to have tasks completed when required. Sometimes need suppervisi@2.00788.38 1 0 0 1	7 8 Can always be counted on to have tasks completed. Is conscientious in 428;ef708;7;a8;de of duties.	9 10 Exceptionally dependable and responsible in all circumstances.
INITIATIVE AND ENTHUSIASM	1 2 3 Must be pushed to get work started and completed. Does not display enthusiasm for	4 5 6 Usually enthusiastic about work assignments. Sometimes waits for assignments, rather	7 8 Self-starter. Makes the most of opportunities. Enthusiastic	9 10 Consistently exceeds expect- ations. Regularly requests

Comments:	for direction and assistance to complete assigned tasks. Requires heavy supervision.	and supervision to complete assigned tasks.	complete assigned tasks. Requires limited supervision.	own to complete assigned tasks. Requires little or no supervision.
OVERALL ASSESSMENT				
Major Strengths of the Student:	2			
Areas Needing Improvement:	2			
Signature of Evaluator:				

#### **GUIDELINES FOR FINAL REPORT**

At the completion of the internship, the student is required to submit a final report that provides an overview and select analysis specific to the organization/agency where he/she worked. The report is worth 25% of the final mark, is due within a month after completing the internship, and should be about 25 pages (12-point font, double-spaced, 1 in margins) and follow the APA 7<sup>th</sup> ed. style guide for citing and referencing. The report should include the following sections:

1. Background Information (student s job description, roles and responsibilities in the organization, supervision, communication links) (5 marks)

From Kin 9032 Leadership

Theoretical Developments in Leadership Leader and Leadership Development Team Approach to Leadership Leadership and Common Outcome Measures (e.g., organizational effectiveness, member satisfaction, organizational culture) Vision and Leadership Leadership and Organizational Culture Emotional Intelligence and Leadership Servant Leadership EDI and Leadership Leadership Shelf and Succession Planning Other

From Kin 9033 Global Sport and Health Politics

The Global and Transnational: An Introduction to Theory Indigenous Issues as Global Issues FIFA and Human Rights Doping and Politics Parasport in Global Context