

Complaint Process

The Campus Community Police Service believes that all people have the right to be treated in a courteous and professional manner. We are committed to conduct all duties and investigations with fairness and impartiality.

A complaint from a member of the public can be made in writing, signed, and mailed, faxed, emailed, or delivered to the Campus Community Police Service addressed to the attention of the Director. A complaint may also be made by attending the Campus Community Police office in person.

A supervisor will conduct the initial investigation and make every effort to resolve concerns at the earliest opportunity, and forward all reports through the Operations Leader to the Director.

Once the matter has been thoroughly investigated the disposition of the complaint will be classified as substantiated or unsubstantiated. The complainant will be notified of the results of the investigation.

Contact information for written complaints

Director
Campus Community Police Service
Rm 1257 Lawson Hall
Western University
1151 Richmond Street
London, Ontario
N6A 5B8

Fax: 519-661-2122